

## Wolf & Prose Precision Editorial - Refund Policy

Last Updated: July 30, 2025

Thank you for choosing Wolf & Prose Precision Editorial. We are committed to providing thoughtful, professional editing services. Please read our refund policy carefully:

### 1. Non-Refundable Deposit:

All projects require a non-refundable deposit before work begins. This deposit secures your spot in the schedule and covers administrative and planning time.

### 2. Client Cancellations:

- Before Work Begins: The deposit will be retained, but no additional fee will be charged.
- After Work Begins: Refunds will be calculated based on the percentage of work completed. If significant progress has been made, the editor reserves the right to retain the full deposit.

### 3. Editor Cancellations:

In the event the editor must cancel due to illness, emergency, or unforeseen circumstances and is unable to reschedule:

- Any and all completed work will be delivered to the client.
- The client will be absolved of any further payment.
- A partial refund of the deposit may be issued at the editor's discretion, unless significant work has already been completed.

### 4. Termination Due to Client Conduct:

If the client becomes unresponsive, disrespectful, or fails to meet communication or payment expectations:

- The editor reserves the right to terminate the agreement.

- Any completed work will be delivered up to the point of termination.
- The deposit will be retained as compensation for time and effort.

#### 5. Refund Timeframe:

All approved refunds will be processed within 14 business days via the original payment method.

If you have any questions regarding this policy, please reach out before submitting your deposit.